



FEDERAL COMMUNICATIONS COMMISSION
FIELD OPERATIONS BUREAU

Los Angeles Office
18000 Studebaker Rd., Room 660
Van Nuys, California 90701

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MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

February 12, 1993

B. Lawrence
21851 Newland St. #310
Huntington Beach, CA 92646-7641

92-266

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OFFICE OF THE SECRETARY

TO SPEED OUR REPLY

We are using this informal way to handle your inquiry and we hope you agree that a prompt response is more important than formality.

Please refer to the item(s) checked below for your reply:

- () The enclosed material should adequately respond to your inquiry. Any further questions you may have should be directed to the above address.
- (X) The information you have requested cannot be handled by this office. Therefore, your letter has been directed to:

Federal Communications Commission
Mass Media Bureau
Cable Television Branch
2025 M Street N.W. Stop Code 1800E4
Washington, D.C. 20554

Any additional correspondence regarding this matter should be forwarded directly to the above address.

- () Other -

Very truly yours,

J. R. Loulek

J. R. Loulek
Engineer in Charge
FCC - Los Angeles Office

CC: Cable Television Branch
Stop Code 1800E4

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Pg 2 of 3

your office on 1/17/92 appearance
returned my call saying she would
only give me credit. I didn't
agree with it - but I guess I have
no choice - she seems to feel it is
my responsibility to check your
house since you do not and let
you know where they stand off -
even if it means leaving traveling
expenses toward miles to do it -
and because I didn't live up to
my responsibility - these were
things she could do about it
regardless of what you require
and I say - I didn't check it over
enough and didn't give me some
credit.

Now I receive the bill for 15th

3 months bill and a threat of
an additional \$10.00 late fee.

If I may notice to you I am
charging you a \$1000.00 late fee
for all of the trouble you have
caused me. The payment is
due immediately upon receipt of
the letter. The amount paid for
and not rendered.

The letter saying we may
be suggesting I should return
home monthly to check my house
because you don't have time to do it.

The amount of money
by saying you supply cable TV,
when in fact, you do not necessarily
do so when you are accepting
my payments in advance for it.

